



Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

07/26/2018

This section is to be completed by ISO Business Analyst		Standard Clause No:	7.4.3	SCAR #:	SCQ-0322
Source:	<input type="checkbox"/> Customer Complaint <input type="checkbox"/> Facility Complaint <input checked="" type="checkbox"/> Trending and Analysis <input type="checkbox"/> Incident Driven	Type:	<input type="checkbox"/> Opportunity <input type="checkbox"/> Minor <input checked="" type="checkbox"/> Major	Transformation Business Partner:	Dave Elsen

DIRECTIONS FOR FILLING OUT THIS FORM

Section 1: General Information - This section to be completed by the Originator and Owner of the SCAR					
Date issued:	07/26/2018	Service Provider:	Gp Transco 1527352 GPAB		
SCAR Originator:	Terry Thyssen	Service Provider Contact Name:	Julius Gaigalas		
SCAR Owner:	Gina Babiash	Service Provider Contact Email:	julius@gptransco.com		
SCAR owner email:	BabiashG@Schneider.com	Affected Customer:	Cintas		
SCAR Owner's Leader:	Shawn Zehms				

Section 2 - This section to be completed by the Originator and Owner of the SCAR

DESCRIBE THE PROBLEM AND DETAIL ACTIONS PREVIOUSLY TAKEN TO RESOLVE THE PROBLEM

Include evidence such as service results, scorecard results, customer feedback, etc.

Service provider has exceeded threshold in Unsafe Driving & HOS Compliance

Originator: Identify SCAR owner, fill in section 1-2 and provide evidence for the problem reported as much as possible, and email the form to SCAR owner and copy QualPDF@Schneider.com to log;

SCAR Owner: Complete section 1-2 and follow up with service provider for section 3 and 4.

Section 3 - This section to be completed by the Service Provider Contact

DETERMINE THE ROOT CAUSE OF THE PROBLEM

"Our fleet is comprised of 60% Owner operators and those trucks took a bit longer to adjust to ELD mandate, causing an increase in unsafe driving violations."

Section 4 - This section to be completed by the Service Provider Contact

DESCRIBE ACTIONS THAT WILL BE TAKEN TO CORRECT THE PROBLEM AND PREVENT REOCCURRENCE

Include the action, resources (associates, cross functional teams, technology, processes, documentation, etc.) and timelines for completion

"As mentioned in the letter our new internal policy on unsafe driving violations should help lower the number below the threshold and improve it in the long run."



SCHNEIDER 000032

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APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



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GP Transco Safety
Letter.pdf



8/7- Gina Babiash- spoke with carrier 7/30 via phone. Safety manager sent the attached letter with action plan to improve

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 2.92 7

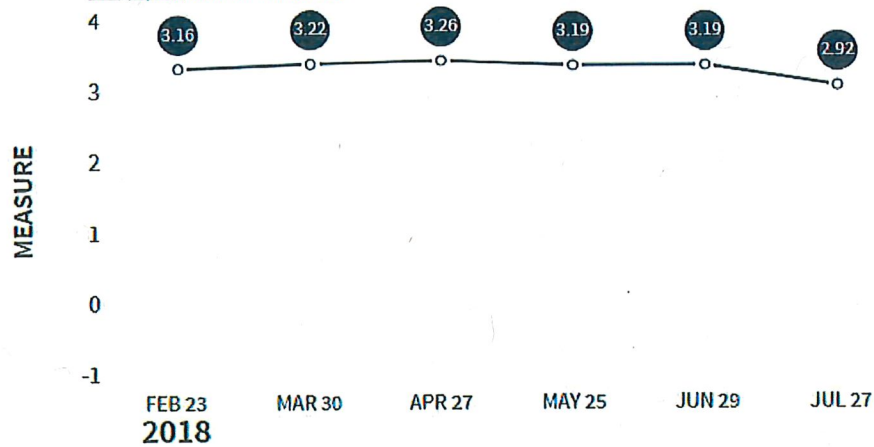
Safety Event Group: 58-149 driver
Inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



9/13 Gina Babiash

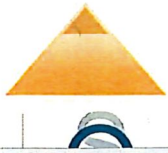
SCHNEIDER 000033

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Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.04 ?

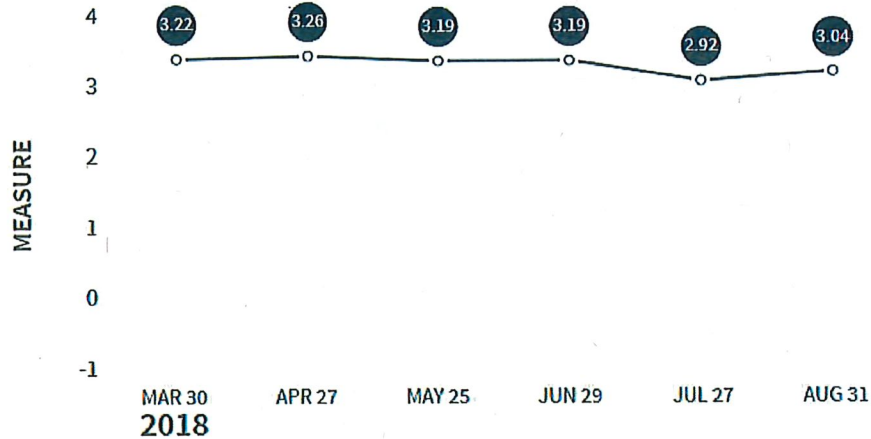
Safety Event Group: 58-149 driver
inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



10/11 Gina Babiash

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 2.96 ?

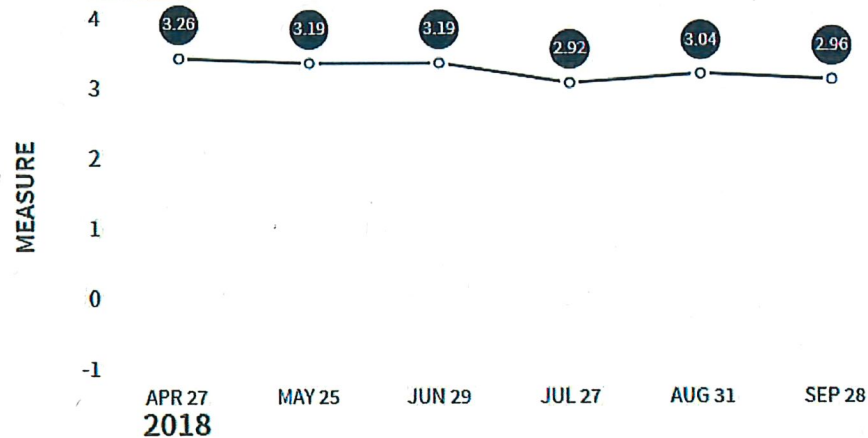
Safety Event Group: 58-149 driver
inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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SCHNEIDER 000034

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Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

11/9/18 Gina Babiash

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.14 7

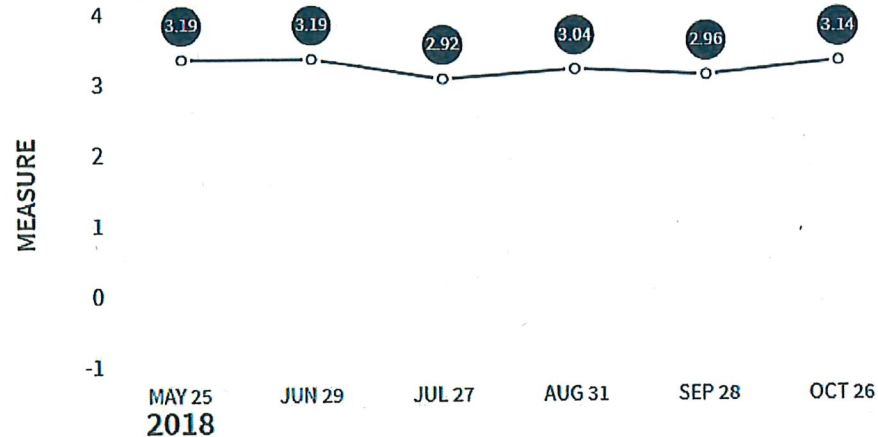
Safety Event Group: 58-149 driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

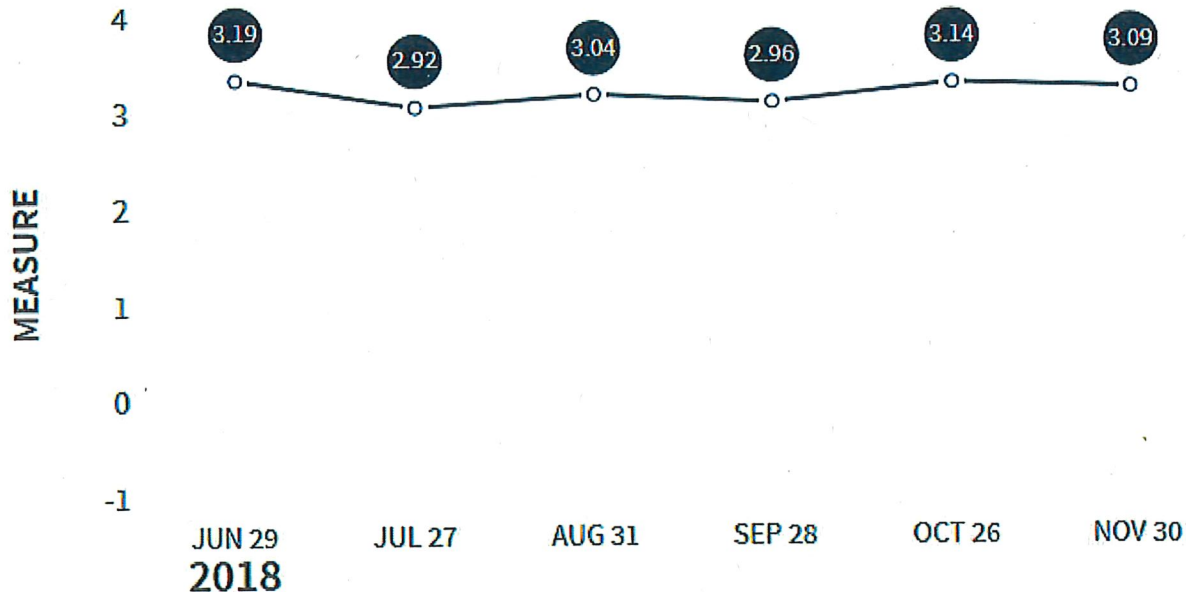
This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



12/19 Gina Babiash

CARRIER MEASURE OVER TIME

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SCHNEIDER 000035

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12/20 Letter from GP Transco: "Regarding our unsafe driving corrective actions plan and accident countermeasures, we have implemented new tests pertaining to accident countermeasures and driving distractions, to name a couple. These tests are used upon hire for training as well as for retraining when necessary. We also implemented a inspections, new hires and re-hires. This is a comprehensive point scale system used to assess a driver's safety habits based on MVR, experience and PSP record. Another measure we are taking is implementing an internal policy for unsafe driving violations. The moving violations will be determined based on random videos from our dashcams and speeding reports from our navigation system. To ensure this even more, we have a designated safety manager that tracks solely speeding alerts, harsh events and reviews dashcam videos on a daily basis and applies corrective action accordingly."

1/10 Gina Babiash:

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.26 7

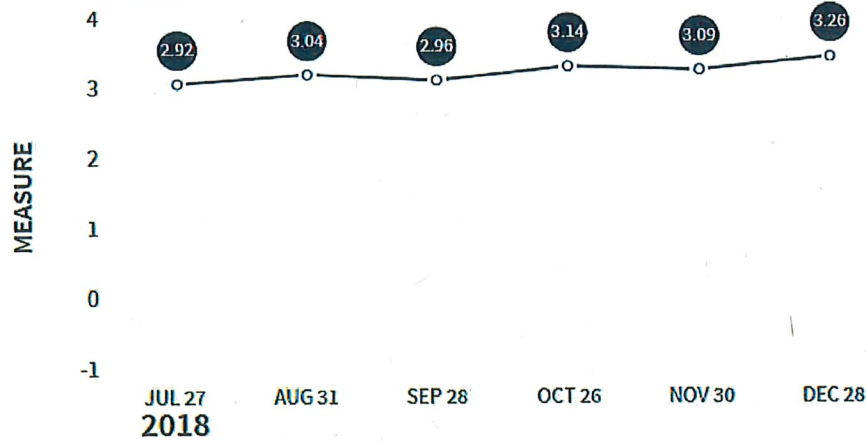
Safety Event Group: 58-149 driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand for more information](#).



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

2/17/19 Gina Babiash:

SCHNEIDER 000036

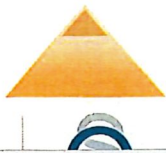
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Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.11 ?

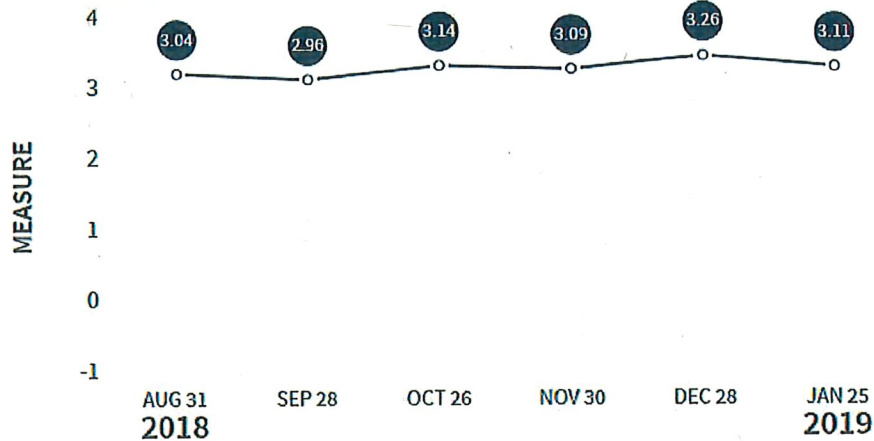
Safety Event Group: 58-149 driver
Inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



3/13/19 Gina Babiash:

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.15 ?

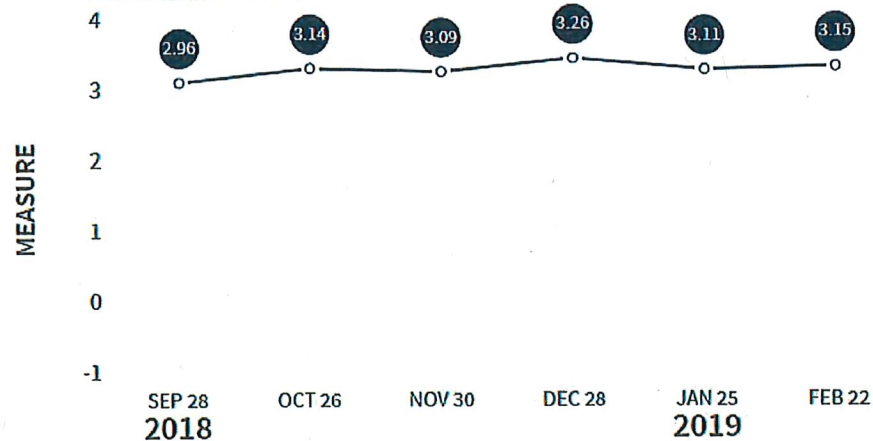
Safety Event Group: 58-149 driver
Inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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4/15 Gina Babiash:

SCHNEIDER 000037

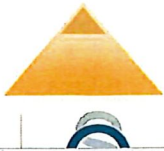
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Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.05 ?

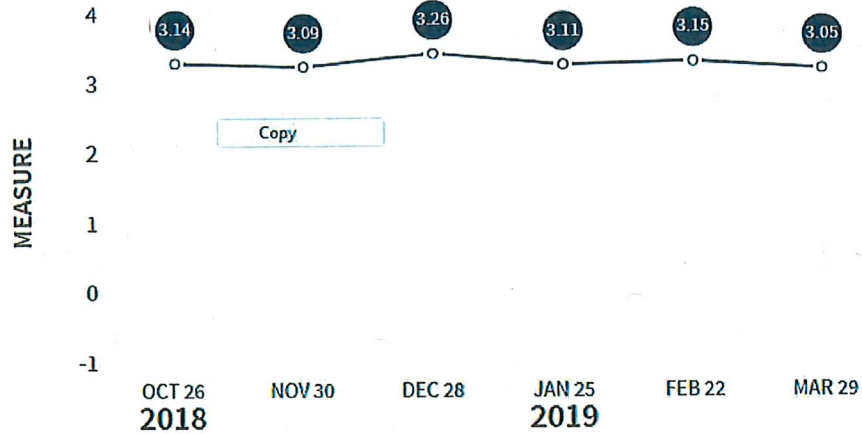
Safety Event Group: 58-149 driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



5/17/19 Gina Babiash- emailed Julius for action plan/root cause. Response attached.



RE_ Cintas- Unsafe Driving Root Cause_

SCHNEIDER 000038

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Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.15 ?

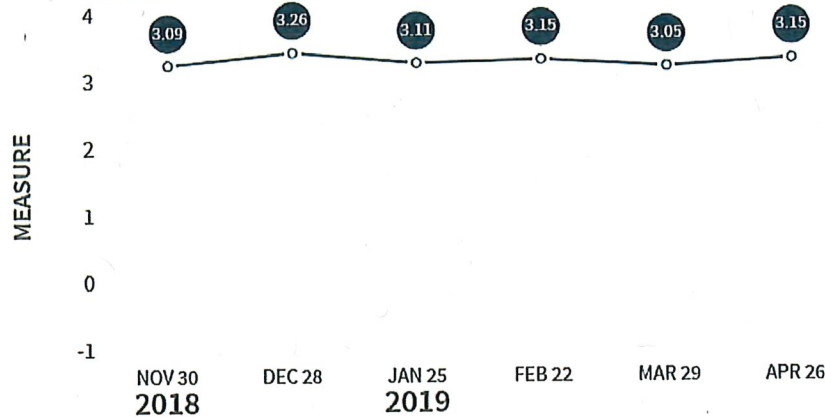
Safety Event Group: 58-149 driver
 Inspections with Unsafe Driving
 Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 155

6/24/2019 Gina Babiash: Reached out to carrier for root cause & updated action plan (response below).

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.47 ?

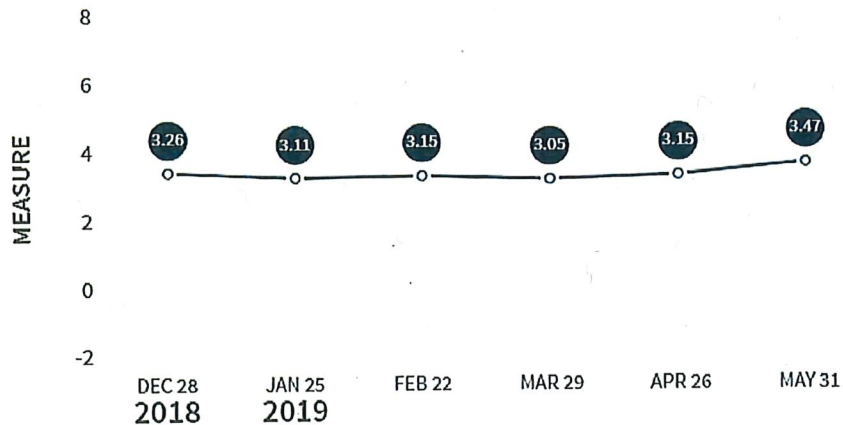
Safety Event Group: 58-149 driver
 inspections with Unsafe Driving
 Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 160

SCHNEIDER 000039

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Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

7/22/19 Gina Babiash: Uptick in unsafe driving and 2 new violations. Will work with carrier for updated action plan & monitor closely.

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.51 ?

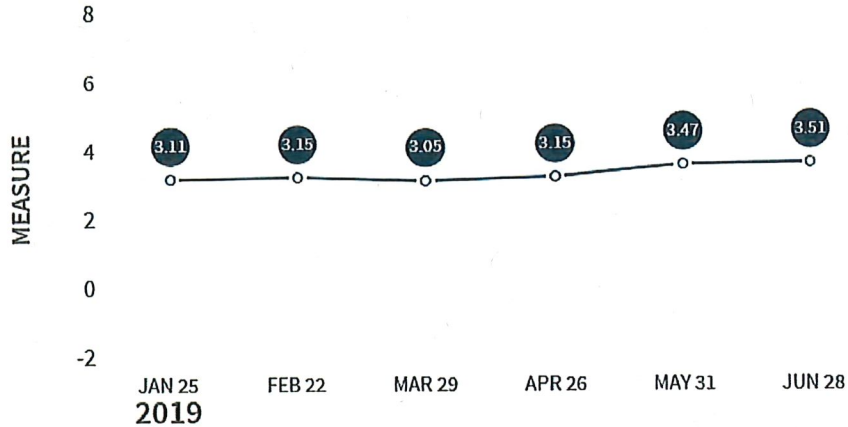
Safety Event Group: 150+ driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 162

+ INSPECTION HISTORY

Driver Inspections with Unsafe Driving Violations: 151

+ INVESTIGATION RESULTS

Unsafe Driving Acute/Critical Violations: 0

9/3/19 Gina Babiash: Uptick in unsafe driving and 3 new violations. Will work with carrier for updated action plan & monitor closely.

SCHNEIDER 000040

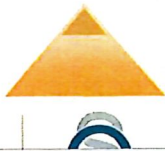
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Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.66 ?

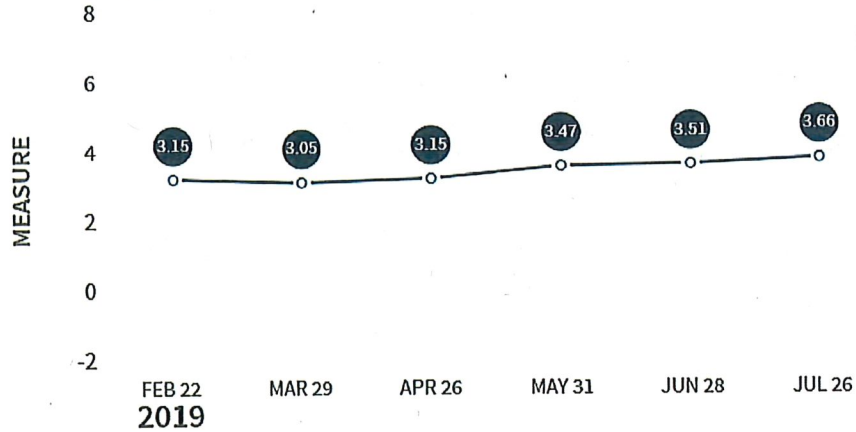
Safety Event Group: 150+ driver
 Inspections with Unsafe Driving
 Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 165

+ INSPECTION HISTORY

Driver Inspections with Unsafe Driving Violations: 154

+ INVESTIGATION RESULTS

Unsafe Driving Acute/Critical Violations: 0

SCHNEIDER 000041

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10/10/19- Gina Babiash:
Trending Down. No new violations. Will continue to monitor.

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.60 ?

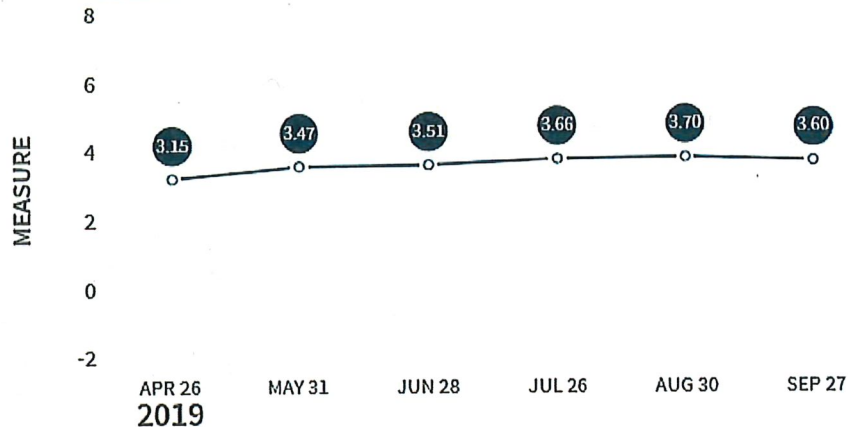
Safety Event Group: 150+ driver
Inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 165

+ INSPECTION HISTORY

Driver Inspections with Unsafe Driving Violations: 155

+ INVESTIGATION RESULTS

Unsafe Driving Acute/Critical Violations: 0

12/10/19 Gina Babiash:

SCHNEIDER 000042

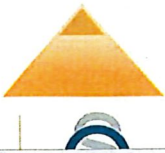
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Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.42 7

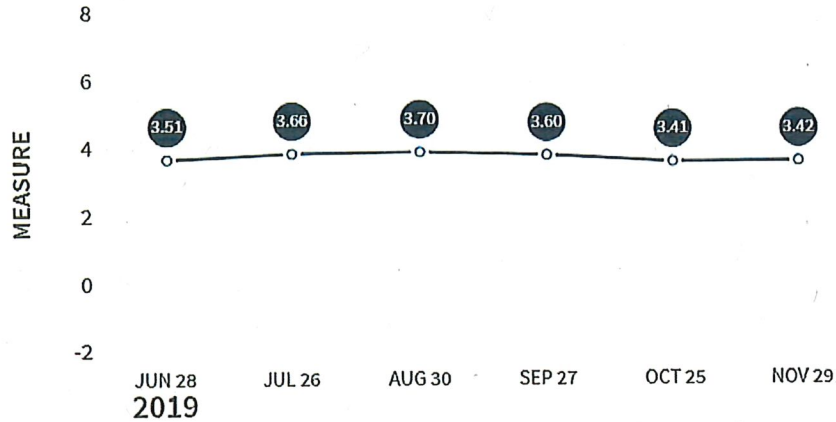
Safety Event Group: 150+ driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 160

- INSPECTION HISTORY

Driver Inspections with Unsafe Driving Violations: 152

1/8/2020 Gina Leonhard: Uptick in unsafe driving. Reached out to carrier for root cause and updated action plan.

SCHNEIDER 000043

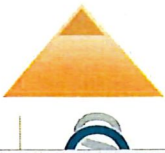
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Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.46 7

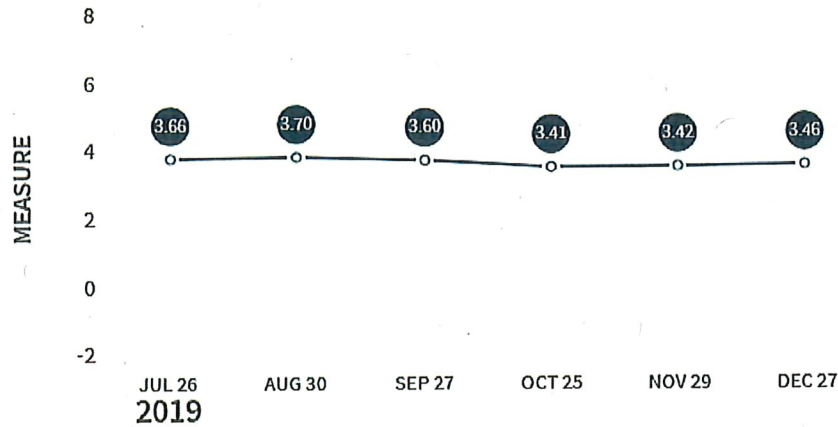
Safety Event Group: 150+ driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 163

2/10/2020 Gina Leonhard: Down-trending. No new violations. Will continue to monitor.

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.30 7

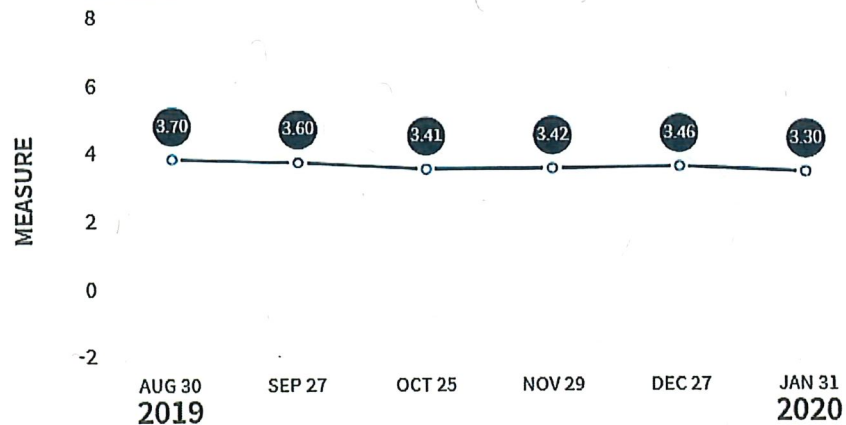
Safety Event Group: 58-149 driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 157

SCHNEIDER 000044

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Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.40 ?

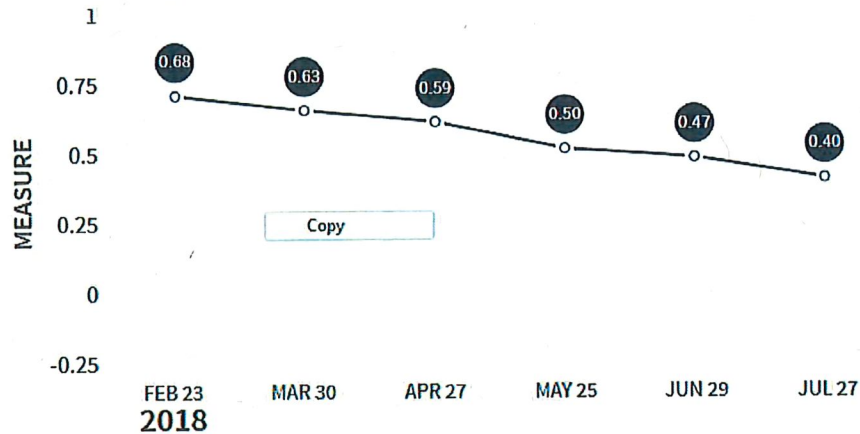
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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9/13 Gina Babiash

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.47 ?

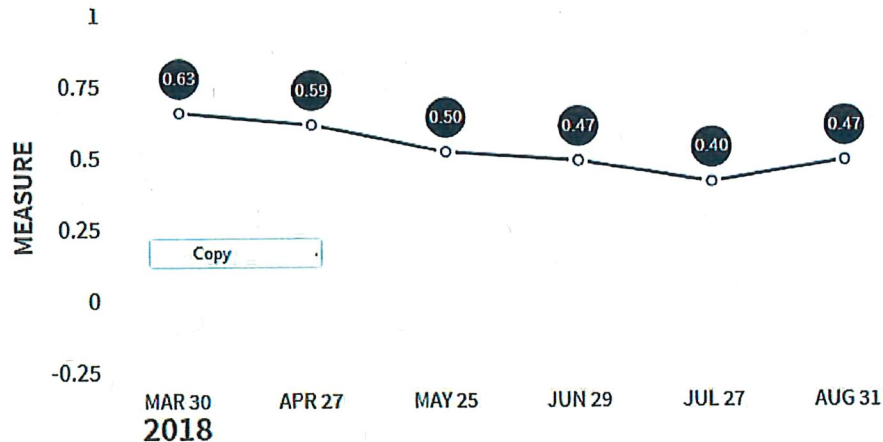
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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10/11 Gina Babiash

SCHNEIDER 000045

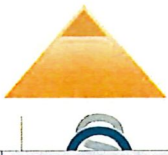
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Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.42 ?

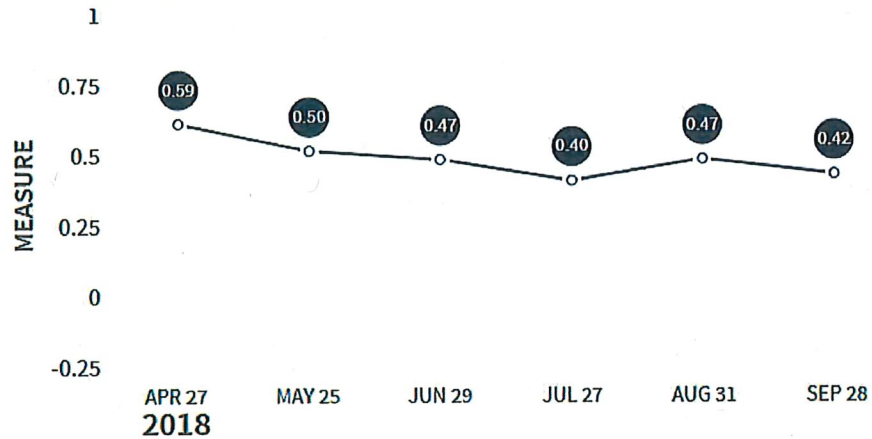
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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11/9 Gina Babiash

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.14 ?

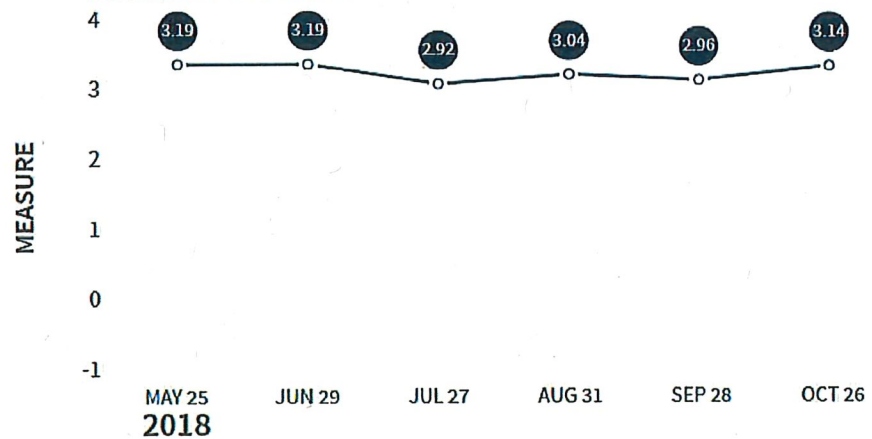
Safety Event Group: 58-149 driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

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12/19 Gina Babiash

SCHNEIDER 000046

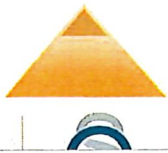
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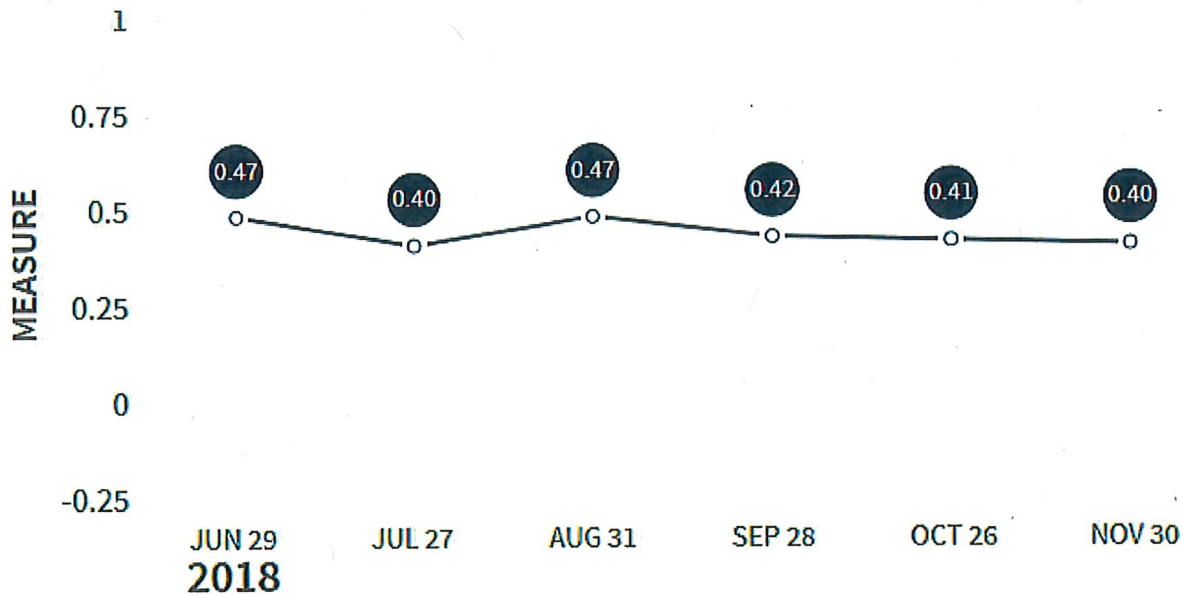
Supersedes: 05/07/2012



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CARRIER MEASURE OVER TIME

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1/10 Gina Babiash:

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.41 ?

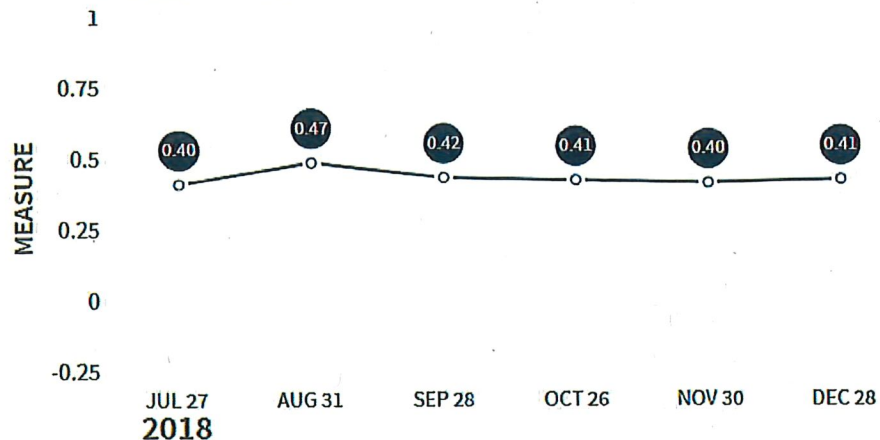
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



SCHNEIDER 000047

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

2/17/19 Gina Babiash:

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.40 ?

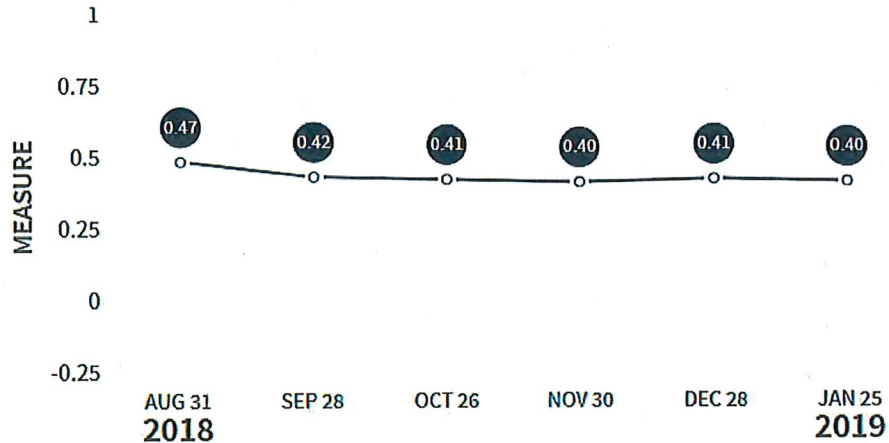
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



3/13/19 Gina Babiash:

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.34 ?

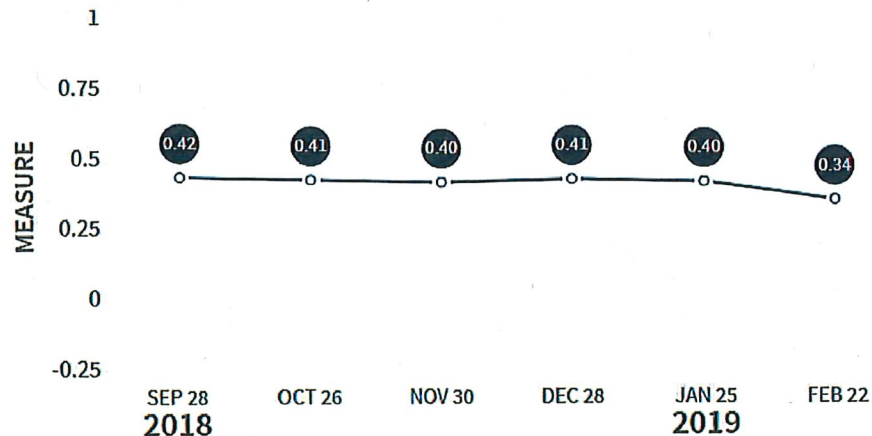
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

4/15 Gina Babiash-

SCHNEIDER 000048

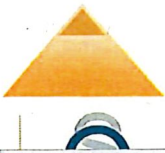
DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.34 ?

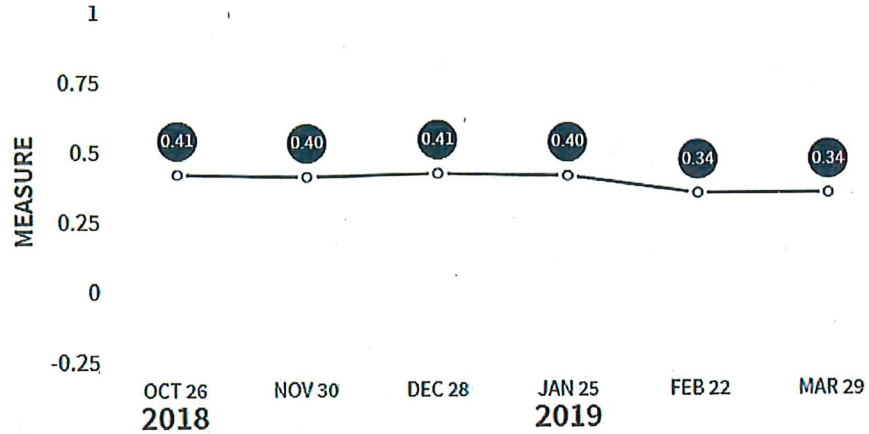
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



E
R

5/17/19- Gina Babiash- no new HOS violations. Will continue to monitor.

SCHNEIDER 000049

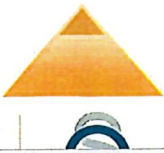
DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

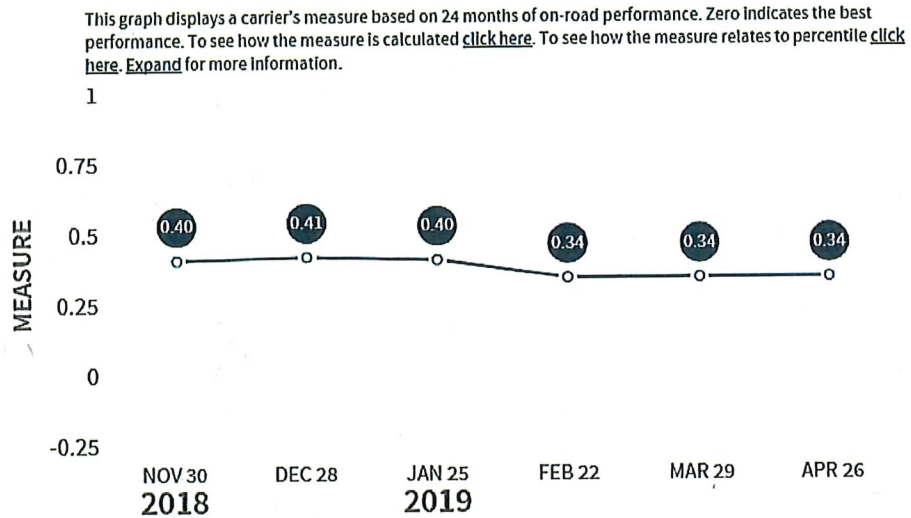
Measure: 0.34 ?

Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 79

SCHNEIDER 000050

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

6/24/2019 Gina Babiash: Reached out to carrier for root cause & updated action plan.

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.36 ?

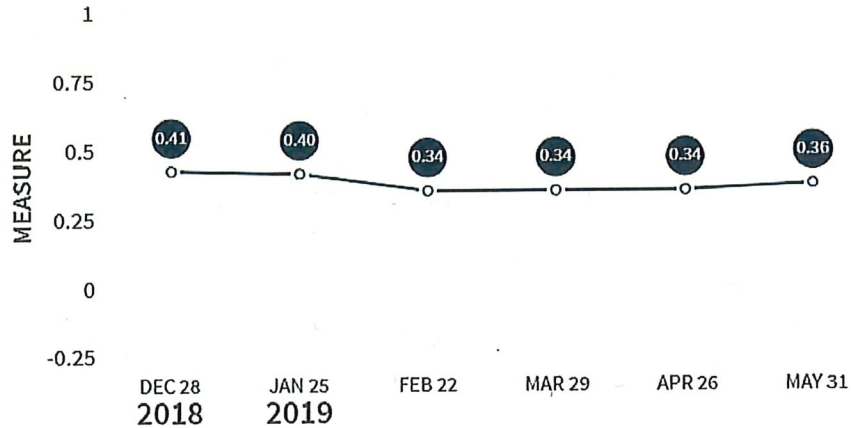
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

[+ VIOLATION SUMMARY](#)

HOS Compliance Violations: 84

6/24 Carrier response:

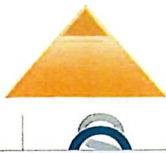


RE_Cintas- Unsafe
Driving Root Cause_

7/22/19 Gina Babiash: Trending down. No new violations. Will continue to monitor.

SCHNEIDER 000051

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.34 ?

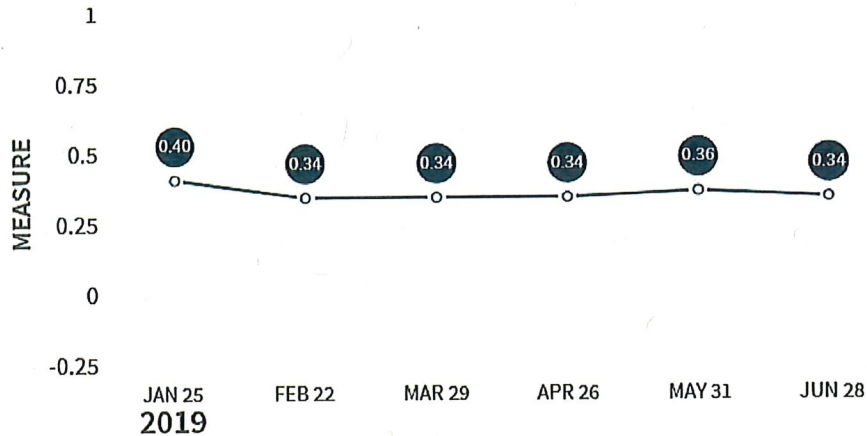
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 80

+ INSPECTION HISTORY

Driver Inspections: 904

+ INVESTIGATION RESULTS

HOS Compliance Acute/Critical Violations: 0

9/3/19 Gina Babiash: Trending down and no new violations. Will continue to monitor.

SCHNEIDER 000052

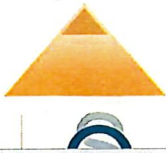
DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.33 ?

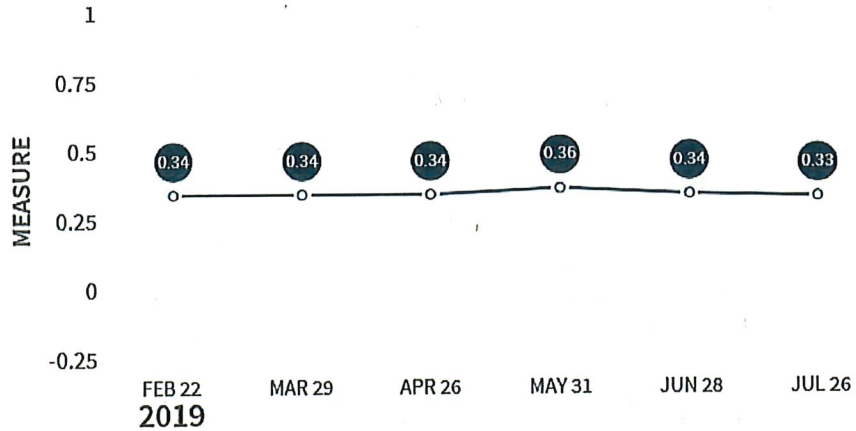
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 78

+ INSPECTION HISTORY

Driver Inspections: 926

+ INVESTIGATION RESULTS

HOS Compliance Acute/Critical Violations: 0

10/10/19 Gina Babiash:
 Up tick. Reached out to carrier for action plan.

SCHNEIDER 000053

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.32 7

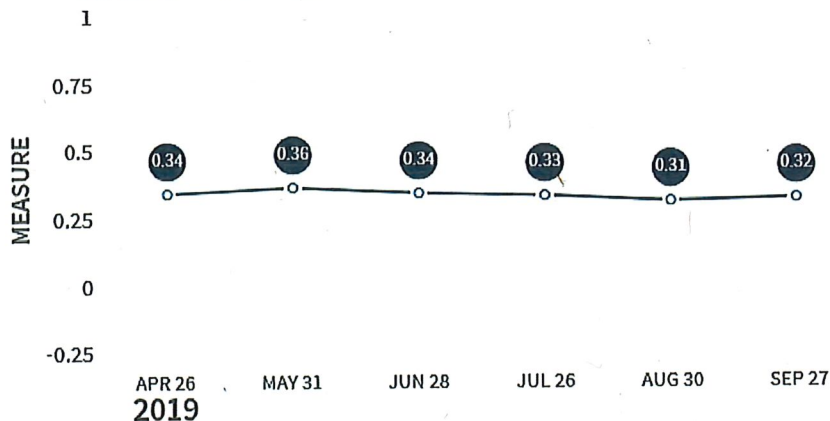
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 88

+ INSPECTION HISTORY

Driver Inspections: 934

+ INVESTIGATION RESULTS

HOS Compliance Acute/Critical Violations: 0

11/11/19 Gina Babiash:

Unsafe driving is trending downward. Will continue to monitor.

SCHNEIDER 000054

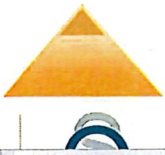
DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.41 ?

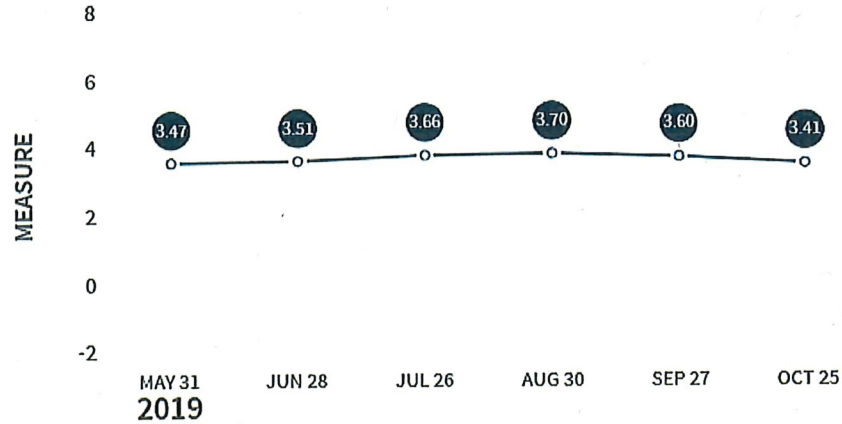
Safety Event Group: 150+ driver
inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 164

+ INSPECTION HISTORY

Driver Inspections with Unsafe Driving Violations: 155

+ INVESTIGATION RESULTS

Unsafe Driving Acute/Critical Violations: 0

11/11/19 Gina Babiash:
Uptick in HOS compliance. Asked carrier for updated root cause & action plan.
11/15 action plan provided below

SCHNEIDER 000055

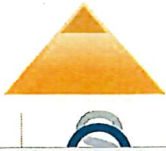
DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.33 ?

Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.

Date	Measure
MAY 31 2019	0.36
JUN 28	0.34
JUL 26	0.33
AUG 30	0.31
SEP 27	0.32
OCT 25	0.33

CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

+ INSPECTION HISTORY

+ INVESTIGATION RESULTS

HOS Compliance Violations: 90

Driver Inspections: 929

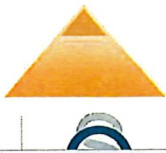
HOS Compliance Acute/Critical Violations: 0

FW_ Hours of Service Compliance.i

12/10/19 Gina Babiash:
Trending down. No new violations.

SCHNEIDER 000056

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.31 ?

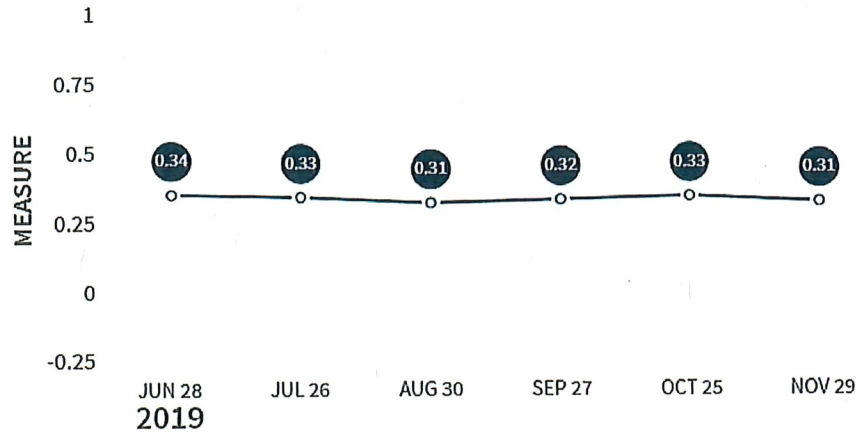
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 88

+ INSPECTION HISTORY

Driver Inspections: 931

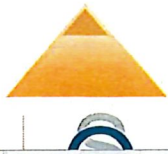
+ INVESTIGATION RESULTS

HOS Compliance Acute/Critical Violations: 0

1/8/2020- Gina Leonhard: Uptick in unsafe driving violations. Reached out to carrier for updated action plan.

SCHNEIDER 000057

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.36 7

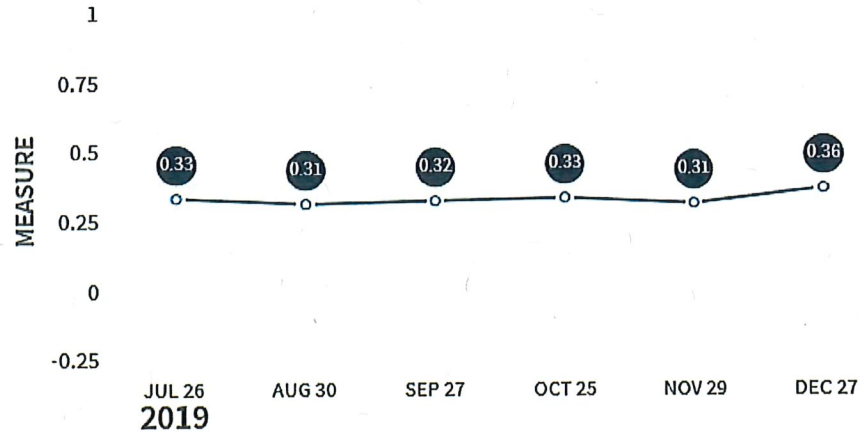
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 94

2/10/2020 Gina Leonhard: Down-trending. No new violations. Will continue to monitor.

SCHNEIDER 000058

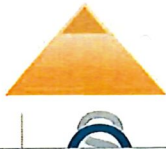
DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.33 ?

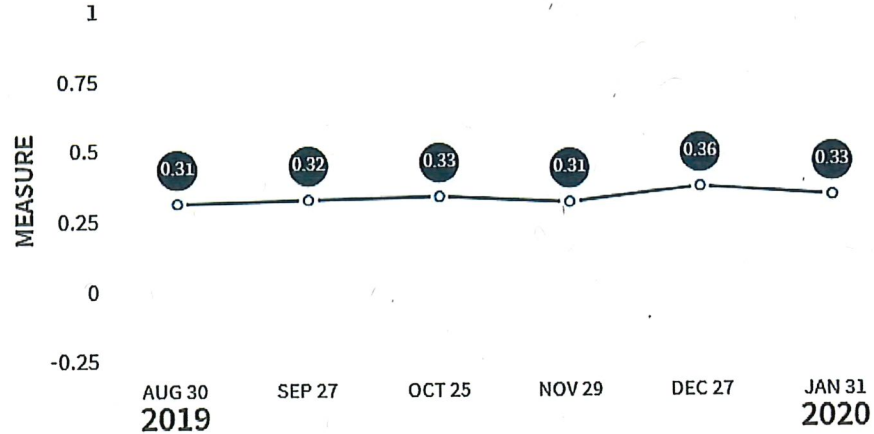
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

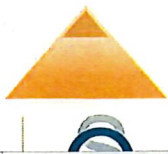
+ VIOLATION SUMMARY

HOS Compliance Violations: 91

3/9/2020 Gina Leonhard: Uptick in unsafe driving. Will request root cause/action plan from carrier:

SCHNEIDER 000059

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form
Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.51 ?

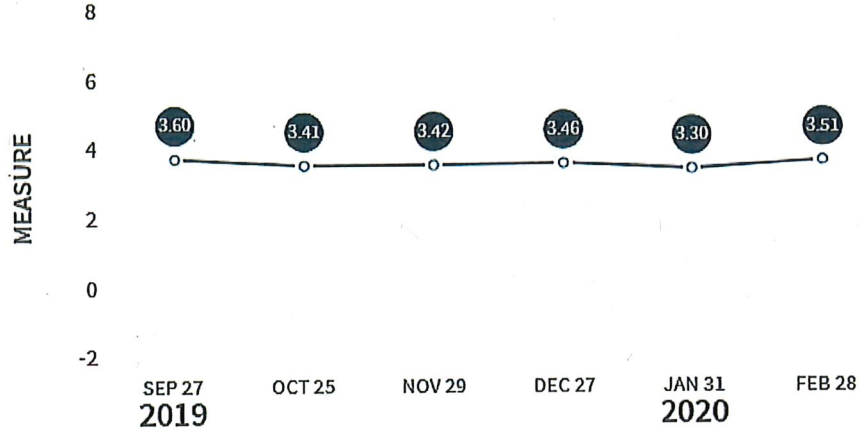
Safety Event Group: 58-149 driver inspections with Unsafe Driving Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

Unsafe Driving Violations: 160

+ INSPECTION HISTORY

Driver Inspections with Unsafe Driving Violations: 149

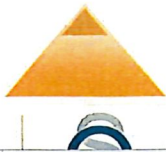
+ INVESTIGATION RESULTS

Unsafe Driving Acute/Critical Violations: 0

3/9/2020 Gina Leonhard: HOS violations downtrending. Will continue to monitor.

SCHNEIDER 000060

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.31 ?

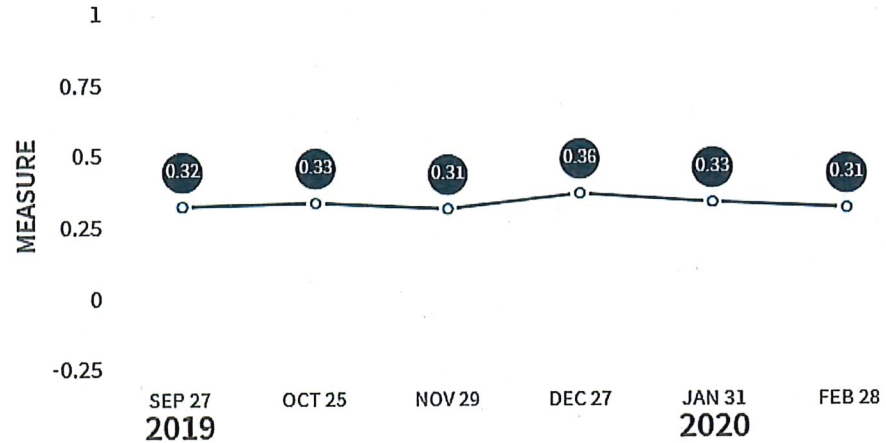
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 87

4/7/2020 Gina Leonhard: Unsafe driving trending down. Will continue to monitor.

SCHNEIDER 000061

DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form

Service Provider Corrective Action Request

BASIC: Unsafe Driving

[More Info](#)

On-Road Performance

Measure: 3.17 ?

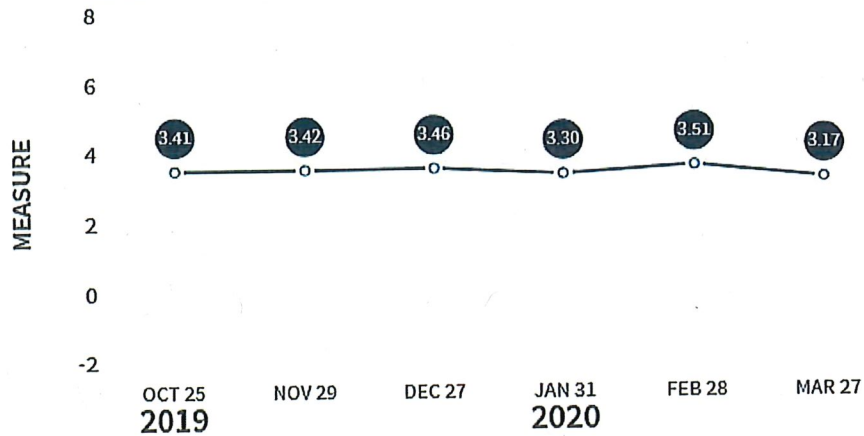
Safety Event Group: 58-149 driver
Inspections with Unsafe Driving
Violations

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

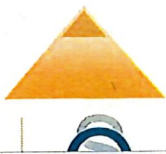
+ VIOLATION SUMMARY

Unsafe Driving Violations: 156

4/7/2020 Gina Leonhard: No new HOS violations. Will continue to monitor.

SCHNEIDER 000062

DOCUMENT TITLE: Service Provider Corrective Action Request Form	REVISION: 2
APPROVED BY: Qualifications, Logistics	DATE ISSUED: 03/10/2016 Supersedes: 05/07/2012



Schneider National, Inc. Quality System Form Service Provider Corrective Action Request

BASIC: Hours-of-Service Compliance

[More Info](#)

On-Road Performance

Measure: 0.31 ?

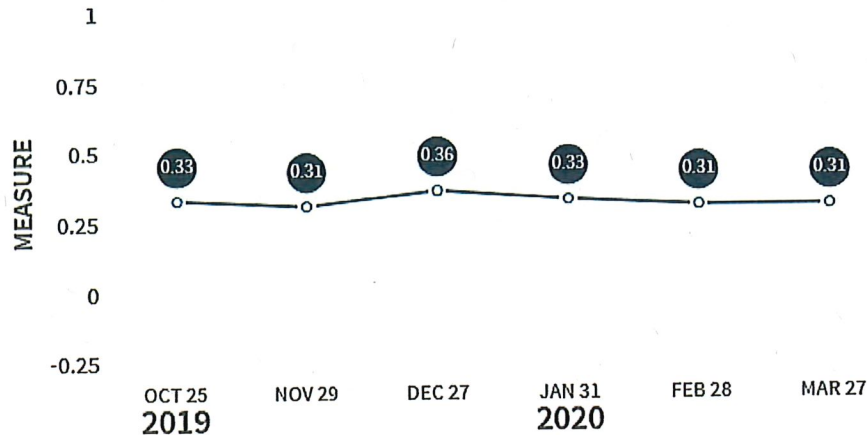
Safety Event Group: 501+ relevant driver inspections

Investigation Results

No Acute/Critical Violations Discovered

CARRIER MEASURE OVER TIME

This graph displays a carrier's measure based on 24 months of on-road performance. Zero indicates the best performance. To see how the measure is calculated [click here](#). To see how the measure relates to percentile [click here](#). [Expand](#) for more information.



CARRIER MEASURE OVER TIME

INSPECTION RESULTS

+ VIOLATION SUMMARY

HOS Compliance Violations: 84

EXPECTED ACTION COMPLETION DATE: 3/1/2020

Service Provider: Fill in section 3 and 4 within two weeks upon SCAR issuance and email the form to the SCAR owner from Schneider.

SCAR Owner: Review the content in section 3-4 filled by the service provider to ensure the quality of the analysis and action plan; if approved, email the form to the QualPDF@Schneider.com and the SCAR originator. When the plan has been completed to your satisfaction, fill out section 5.

Section 5: This section to be completed by the SCAR Owner

VERIFY THE ACTIONS HAVE BEEN COMPLETED AND ARE EFFECTIVE

List evidence that Action Plan has been completed and is effective

(Please date as this section is filled /updated each time)

SCAR Owner:

Bridgette Gerl

Date Actions Completed:

When Section 5 is completed, email the form with all supporting evidence enclosed to the QualPDF@Schneider.com and the SCAR originator.

Section 6: This section to be completed by the leader authorized to close the issue

AUTHORIZE CLOSURE

Authorizer:

Date Closed:

When Section 6 is completed, email the form to the QualPDF@Schneider.com.

SCHNEIDER 000063

DOCUMENT TITLE: Service Provider Corrective Action Request Form

REVISION: 2

APPROVED BY: Qualifications, Logistics

DATE ISSUED: 03/10/2016

Supersedes: 05/07/2012